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	Decision Maker	IT Operations Team (ITOps)	Security Operations Team (SecOps)	Technical & Security Leadership
<p>This resource provides learners with a clear learning pathway by identifying the percentage of knowledge and skills alignment between CompTIA certifications and the roles defined in the Cyber Resilience Act (CRA)</p> <p>By presenting this alignment, learners can design their own customised learning journey while ensuring they meet the requirements outlined in the CRA.</p>	<ul style="list-style-type: none"> <li>Contribute to resilience by overseeing and challenging IT and Security Operations</li> <li>Must understand key concepts to align business goals with tech investments</li> <li>Support strategic decisions in areas like: <ul style="list-style-type: none"> <li>Security by design</li> <li>Vulnerability and incident management</li> <li>Third-party product oversight</li> </ul> </li> <li>Non-technical stakeholders such as: <ul style="list-style-type: none"> <li>CEO, Finance Director</li> <li>Security awareness leaders</li> <li>Board members, non-executive directors</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Responsible for designing, implementing, securing, and maintaining the organisation's technology environment</li> <li>Acts as the first line of defence for digital resilience</li> <li>Supports compliance with CRA requirements: <ul style="list-style-type: none"> <li>Secure configurations</li> <li>Timely security updates</li> <li>Robust system maintenance</li> </ul> </li> <li>Includes roles such as: <ul style="list-style-type: none"> <li>IT Support Technicians</li> <li>Systems and Network Administrators</li> <li>Network and Cloud Engineers</li> <li>Database Administrators</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>May be a dedicated function or part of the IT Operations Team</li> <li>Team members have specific cybersecurity responsibilities</li> <li>Key functions include: <ul style="list-style-type: none"> <li>Managing, monitoring, testing, and reporting on cyber resilience</li> <li>Responding to security incidents</li> <li>Overseeing vulnerability management</li> <li>Leading security incident reporting and disclosure (as required by CRA)</li> </ul> </li> <li>Includes roles such as: <ul style="list-style-type: none"> <li>Security Administrators</li> <li>Cyber Security Analysts</li> <li>Penetration Testers</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Accountable for CRA implementation and compliance</li> <li>Drive continuous improvement in cyber resilience</li> <li>Coordinate with third-party suppliers</li> <li>Monitor emerging cyber risks and regulatory changes</li> <li>Includes roles such as: <ul style="list-style-type: none"> <li>Chief Technology Officer (CTO)</li> <li>Chief Information Security Officer (CISO)</li> <li>Team leads, managers, and directors</li> </ul> </li> </ul>

## CRA Key Scope Areas & Linkages to CompTIA Solutions

CRA Requirements		Decision Maker (nontechnical)	IT Operations Team (ITOps)	Security Operations Team (SecOps)	Technical & Security Leadership
<b>1</b>	<p>Security by Design and by Default</p> <p>All digital products must be developed with cybersecurity built in from the outset, and should be delivered with secure settings as standard.</p>		  	  	
<b>2</b>	<p>Vulnerability Management and Disclosure</p> <p>Manufacturers must establish clear, ongoing processes for receiving, addressing, and communicating about security vulnerabilities throughout the product lifecycle.</p>		  	  	
<b>3</b>	<p>Timely Security Updates and Patch Management</p> <p>Products must support rapid, secure delivery of patches and updates to fix vulnerabilities and maintain protection.</p>		     	 	

4	<p>Conformity Assessment and CE Marking</p> <p>Products must be assessed—by the manufacturer or an independent body—for cybersecurity compliance before being sold in the EU, and CE marking must be displayed.</p>				
5	<p>Technical Documentation and Record-Keeping</p> <p>Comprehensive documentation on cybersecurity measures, risk assessments, software/firmware versions, and incident handling must be kept up to date and made available for inspection.</p>		    	 	
6	<p>Transparent User Instructions and Security Information</p> <p>Users must be given straightforward guidance on using product security features, installing updates, and following best practices to stay protected.</p>				

7	<p>Incident and Vulnerability Reporting</p> <p>Organisations must notify relevant authorities (and sometimes users) of serious security incidents and actively exploited vulnerabilities within strict deadlines (e.g., 24 hours).</p>		  	 	
8	<p>Lifecycle Security Maintenance</p> <p>Manufacturers must provide continued security support—including updates, fixes, and vulnerability management—throughout the declared support period for the product.</p>		   		
9	<p>Critical Product Third-Party Assessment</p> <p>Products deemed highly critical (e.g., security software, some network devices) require independent cybersecurity assessments beyond self-evaluation.</p>				
10	<p>Supply Chain and Third-Party Security</p> <p>Manufacturers must ensure integrated components (including open-source and third-party software) also meet CRA security standards, and maintain supply chain transparency.</p>				

11	<p>Market Surveillance and Enforcement</p> <p>Organisations must cooperate with regulators, support product recalls if required, and be prepared for market checks or enforcement actions relating to non-compliance.</p>				
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